

Water has no substitute... Conserve it!

Media Contact: Jonell S.T. Kaohelaulii Information & Education Specialist

Phone: 808- 245-5461 Mobile: 808-755-5432

Email: jkaohelaulii@kauaiwater.org

## **News Release**

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## Water service shutdown reminder for customers on Hanapepe Road

HANAPEPE – The Department of Water (DOW) reminds customers of the water service shutdown scheduled on a portion of Hanapepe Road; between Ko Road and Hana Road, and also includes approximately 4 customers on Kona Road in Hanapepe. Water service is scheduled to be turned off tomorrow, Tuesday, September 29, 2020 from 8 a.m. to 4 p.m., weather permitting.

The 8-hour water service shutdown is necessary in order to connect the new 6-inch main line to the existing 12-inch main line on Hanapepe Road and relocate 2 service meters as part of the Hanapepe-Ele'ele Water Systems Improvements Project.

Additionally, a partial road closure is also scheduled on Hanapepe Road near the intersection of Kona Road and Hanapepe Road in Hanapepe town. Motorists are advised to use alternate routes and adhere to traffic control in the area.

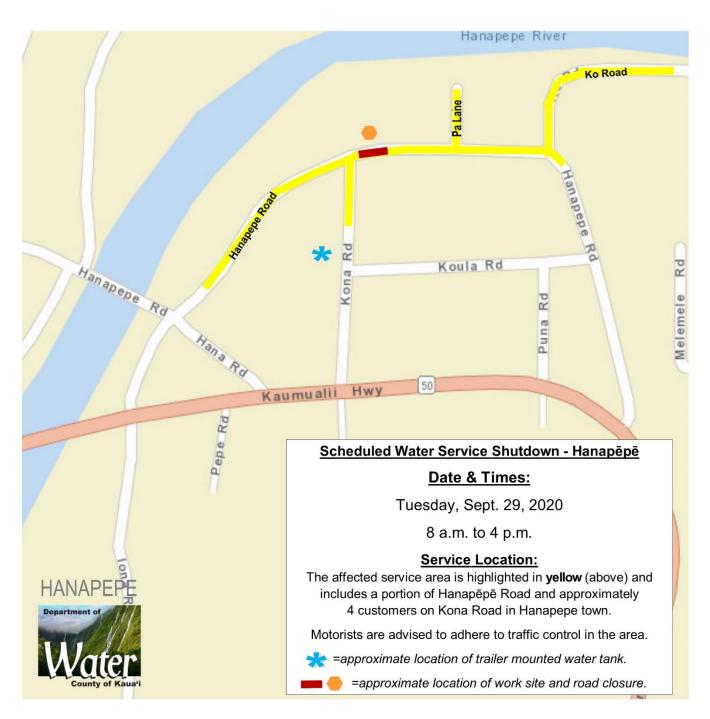
Customers are advised to prepare for the water service shutdown by taking the following steps:

- Store enough water to meet your needs until water service can be restored.
- Notify family, friends and neighbors of the scheduled shutdown.
- Those with faulty water heaters should ensure that water heaters do not empty during the shutdown.
- Businesses should plan accordingly before and during a water service shutdown.

A trailer-mounted water tank containing potable water will be located near the intersection of Kona Road and Koula Road. Customers must bring their own containers to fill-up if needed.

For more information please call the Department of Water at 245-5461 or to monitor water service updates online, please visit www.facebook.com/KauaiDOW.

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The affected service area in Hanapepe town is highlighted on the map above.